

Macarthur Reconnect

Contact details

8 Iolanthe Street (PO Box 1074)
Campbelltown NSW 2560
T: 4628 3199 F: 4628 4754
E: vmacdonald@burnside.org.au

Hours of service: Monday to Friday: 9.00am – 5.00pm

Coordinator: Veronica Macdonald

Manager: Susan Chapman

Operations Manager: Anthea Jackson

Director: Vivien Tait

About the program

Macarthur Reconnect Program began in the Macarthur region in 1998 and provides an early intervention service that assists young people aged 12–18 and their families where a young person is at risk of leaving home, has recently left home, or is being asked to leave home before they are ready.

Services are free to families who wish to participate in the program.

Eligibility

- Service users need to be young people (or be the parent of) aged 12-18 years who are at risk of becoming homeless or the young person has been homeless for up to 12 weeks
- Reside in the Campbelltown, Camden or Wollondilly Local Government Area.

Objectives

- The program aims to provide a conflict resolution service for young people and their families so that all members can have positive and supportive relationships;
- through casework the program explores options for service users which will improve relationships that may be experiencing some difficulties. In exploring these options one of Reconnect's aims is to minimise the issues which contribute to young people leaving the home environment early;
- promote increased collaboration across relevant services for the benefit of the target group;
- to develop strong partnerships with high schools, stakeholders and a range of services in the Macarthur region.

Referral

Referrals are from NSW Department of Community Services, self, schools, Centrelink and other stakeholders and community agencies in the Macarthur region.

Key facts

Reconnect attempts to use a conflict resolution model that is strengths-based to address issues that place the young person at risk. The intervention is brief, lasting from 2-3 months. During this time Reconnect offers information and support to access services within the community that may serve as supports currently, and in the future.

If service users identify the type of intervention offered as not being suitable Macarthur Reconnect program is in a position, in most cases, to pay consultants (counsellors and psychologists) to provide therapeutic services as part of case management. Where it is not appropriate or suitable for a young person to live with a family, Reconnect assists them to maintain lines of communication. Reconnect covers a large geographical area, which includes the Campbelltown, Camden and Wollondilly Local Government Areas.

Sources of funding:

75% FaHCSIA – Department of Families, Housing, Community Services and Indigenous Affairs

25% UnitingCare Children Young People and Families